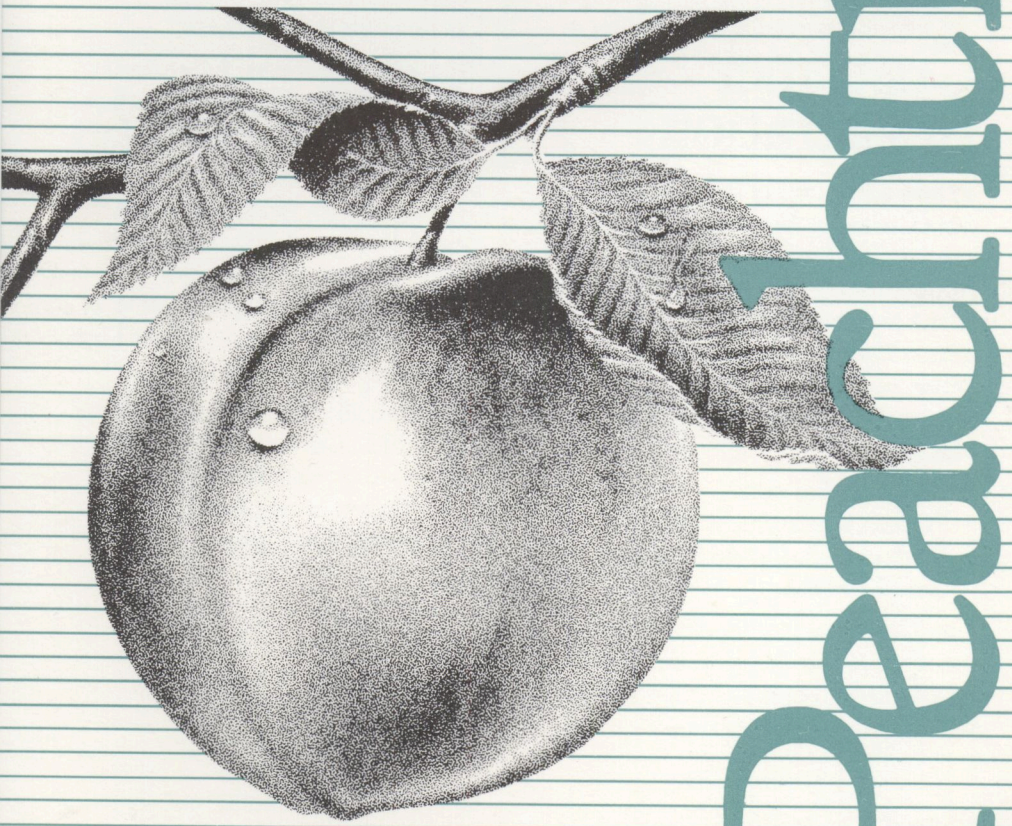
Peachtree Software®

Atari Customer Assurance Program



peachtree

At Peachtree Software there's a strong commitment to customer service and support for all of our products. We offer a full range of support services, all designed to ensure that you get the maximum benefit from your Peachtree® products. This brochure describes those services, which include:

- Customer Registration
- Customer Support
- Product Replacement Plan
- Product Backups and Replacement Key Disks
- Customer Registration Card

Customer Registration

To take advantage of Peachtree Software Customer Services, you must be a registered Peachtree Software product user. Please take a moment to fill out and return the Customer Registration Card attached to this booklet. When you return the registration card, along with your payment, you have access to:

- Customer Support
- Product Replacement Plan
- Product Backups and Replacement Key Disks

Your Customer Registration Card is proof of product delivery: you don't have to send receipts or other records when you apply for warranty service.

Customer Support

If you would like to purchase 90 days of support, simply return the attached registration card along with your $35 payment. If you have difficulty using the software package or if the program does not operate as described, we suggest that you:

1. Consult the user's manual and other instructional materials that accompany the product. They contain answers to most users' questions. Also check to see if the program supports the particular operating system, interfaces, and peripherals that you have.
2. Consult your dealer. Most dealers are knowledgeable about Peachtree products and are a good local source of information.
3. Finally, if your question cannot be answered by reading the manual or consulting your dealer, call (404) 239-3165 between 8:30 a.m. and 7 p.m. (Eastern Standard Time) Monday through Friday.

Please have all information relating to your problem handy when you call. Our service representative needs as much information as possible to assist you in finding a solution.

Product Replacement Plan

Peachtree Software products have a limited warranty for 90 days. In addition, if your disk(s) become damaged after the warranty expires, Peachtree will replace it/them for a charge of $9.50 plus sales tax if applicable. Both the Limited Warranty and the follow-up Product Replacement Plan apply only to the original purchaser.

For replacement during the warranty period, call Peachtree Technical Support at (404) 239-3165 between 8:30 a.m. and 7 p.m. (Eastern Standard Time) Monday through Friday.

To qualify for the post-warranty Product Replacement Plan, you must be a registered Peachtree Software product user. Be sure to fill out your Customer Registration Card and return it to Peachtree Software.

Product Backups and Replacements

No backup copy of any type may be made. To protect yourself in the event of erasure or damage to the program disk, we recommend the purchase of backup copies of the software. Backup copies of this product may be purchased for $9.50 plus tax if applicable. Limit one backup per registered product user.

Atari
Peachtree Software®
Customer Registration Card

Peachtree wants to provide you with the best possible support for your new Peachtree Software products. To purchase fill out and mail this registration card along with your payment in check or credit card authorization.

IMPORTANT

I have read and do agree to comply with the terms of the accompanying License Agreement.

Signed _____

Name to be Registered (Print) _____

Company _____

Address _____

City _____ State _____ Zip _____

Telephone ( ) _____

Software Package Title _____

Purchase Date _____ Software Serial Number _____
(located on outside of box)

ALL PAYMENTS MUST BE MADE IN U.S. CURRENCY.

I want to purchase 90 days of support.

☐ Enclosed is my check, payable to Peachtree Software in the amount of $35.00.

☐ I authorize Peachtree Software to charge the credit card indicated below, $35.00.

_____
signature

I want to purchase a backup disk.

Residents of Massachussetts, California and Georgia must include sales tax.

☐ Enclosed is my check, payable to Peachtree Software in the amount of $9.50 (plus tax if applicable).

☐ I authorize Peachtree Software to charge the credit card indicated below, $9.50 (plus tax if applicable).

_____
signature

Visa credit card # _____ expiration date _____

Master Charge credit card # _____ expiration date _____

American Express credit card # _____ expiration date _____

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 11380 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Peachtree Technical Support Center
3445 Peachtree Road, N.E.
Atlanta, GA 30326-9980

Peachtree Software®

GENRC-CAS185-ATA